

J.D. Power and Associates 2011 U.S. Initial Quality StudySM (IQS)

Top Three Models per Segment *Truck/Multi-Activity Vehicle (MAV) Segments*

Compact Crossover/SUV	Midsize Premium Crossover/SUV
Highest Ranked: Honda Element Honda CR-V Toyota FJ Cruiser	Highest Ranked: Lexus GX Lexus RX BMW X6 (tie) Infiniti FX-Series (tie) Volvo XC70 (tie)
Compact MPV*	
Highest Ranked: Chevrolet HHR	Large Premium Crossover/SUV
Entry Premium Crossover/SUV	Highest Ranked: Cadillac Escalade Mercedes-Benz GL-Class Lincoln Navigator
Highest Ranked: Mercedes-Benz GLK-Class Acura RDX Volvo XC60	Large Pickup
Midsize Crossover/SUV	Highest Ranked: Ford F-150 LD Toyota Tundra Chevrolet Avalanche
Highest Ranked: Honda Accord Crosstour Dodge Durango (tie) Subaru Outback Wagon (tie)	Midsize Pickup
Large Crossover/SUV	Highest Ranked: Honda Ridgeline Nissan Frontier Ram Dakota
Highest Ranked: Chevrolet Tahoe GMC Yukon Chevrolet Suburban	Minivan
	Highest Ranked: Chrysler Town & Country Honda Odyssey Dodge Grand Caravan

**For more detailed findings on new-vehicle quality performance,
visit www.jdpower.com**

NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. There were only two premium sporty models with sufficient sample size, thus no premium sporty award has been issued.

**No other model in this segment performs above the segment average.*

Source: J.D. Power and Associates 2011 U.S. Initial Quality StudySM

Charts and graphs extracted from this press release must be accompanied by a statement identifying J.D. Power and Associates as the publisher and the J.D. Power and Associates 2011 U.S. Initial Quality StudySM as the source. Rankings are based on numerical scores and not necessarily on statistical significance. No advertising or other promotional use can be made of the information in this release or J.D. Power and Associates study results without the express prior written consent of J.D. Power and Associates.