

# J.D. Power and Associates 2011 U.S. Vehicle Dependability Study<sup>SM</sup> (VDS)

## Top Three Models per Segment *Truck/Multi-Purpose Vehicle/Crossover/SUV Segments*

<b>Compact Multi-Purpose Vehicle*</b>	<b>Large Pickup</b>
<b>Highest Ranked: Scion xB</b> Chrysler PT Cruiser	<b>Highest Ranked: Toyota Tundra</b> Ford F-150 LD Ram 1500 LD
<b>Compact Crossover/SUV</b>	<b>Midsize Pickup*</b>
<b>Highest Ranked: Honda CR-V</b> Subaru Forester Toyota RAV4	<b>Highest Ranked: Toyota Tacoma</b> Honda Ridgeline
<b>Entry Premium Crossover/SUV*</b>	<b>Minivan</b>
<b>Highest Ranked: BMW X3</b>	<b>Highest Ranked: Toyota Sienna</b> Honda Odyssey Chevrolet Uplander
<b>Midsize Crossover/SUV</b>	<b>Midsize Premium Crossover/SUV</b>
<b>Highest Ranked: Toyota 4Runner</b> Hyundai Santa Fe Ford Edge	<b>Highest Ranked: Lexus RX</b> Lexus GX 470 Volvo XC70
<b>Large Crossover/SUV</b>	<b>Large Premium Crossover/SUV*</b>
<b>Highest Ranked: Chevrolet Tahoe</b> GMC Yukon Toyota Sequoia	<b>Highest Ranked: Lincoln Navigator</b> Mercedes-Benz GL-Class

**For more detailed findings on vehicle quality and dependability performance,  
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\*No other model in this segment performs above the segment average.

NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. There are only two large van models with sufficient sample size, thus no large van awards have been presented.

Source: J.D. Power and Associates 2011 U.S. Vehicle Dependability Study<sup>SM</sup>

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